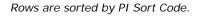
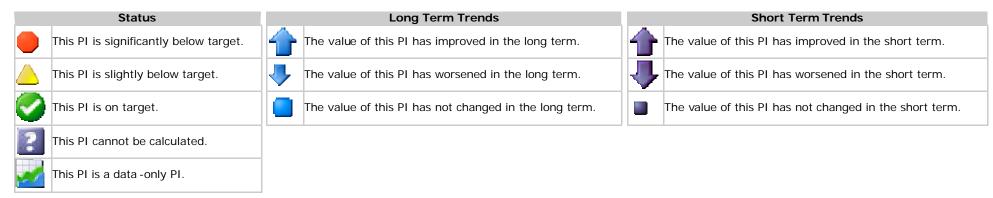
Policy & Resources Committee Performance Report Quarter 1 June 2008 Generated on: 17 July 2008





Theme: Diverse and Vibrant Communities

PI Code	Short Name	2007/08 Value			Note	Date	Monitored By	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light I con
BV2a pmf08/09	Equality Standard for Local Government	Level 2	Not Col	lected	Audit of our achievements and progress to date being undertaken to inform KLOE and to regain momentum towards achievement of level 3	13 May 2008	Clare Slater		1	
BV2b pmf08/09	Duty to Promote Race Equality	100%	Not Col	lected			Clare Slater			\checkmark
BV16a pmf08/09	Percentage of Employees with a Disability	2.06%	1.88%	5.00%			Louise Sandall	-	-	
BV16b pmf08/09	Percentage of Economically Active People who have a Disability	11.83%	11.83%		Estimate 07-08	11 June 2008	Louise Sandall			~
BV17a pmf08/09	Ethnic Minority representation in the workforce - employees	0.7%	1.2%	1.0%			Louise Sandall	1		0



Theme: Environment

PI Code	Short Name	2007/08 Value			Note	Date	Monitored By	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light I con
BV106 pmf08/09	New homes built on previously developed land		Not Co	llected	Figure is being calculated and should be available in July 08		Julian Rudd	-	-	0
BV200b pmf08/09	Plan-making: Milestones Met?	Yes	Not Co	lloctod	Current LDS agreed by Government office in January 2008. The milestones are not yet due to be completed. As at 31st March 2008 there are no milestones currently outstanding, so result is yes.		Julian Rudd	1	1	0
BV204 pmf08/09	Planning appeals allowed	35.3%	72.7%	33.0%		08 July 2008	Gary Housden	-	-	

Theme: High Quality, Accessible Services											
PI Code	Short Name	2007/08 Value	Q1 20 Value		Note	Date	Monitored By	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light I con	
BV9 pmf08/09	Council Tax collected % (98.60% Annual Tgt)	99.10%	29.82%	29.72%			Clive Key		-		
BV10 pmf08/09	Percentage of Non-domestic Rates Collected (99.36% Annual Tgt)	99.30%	34.67%	34.13%			Clive Key			0	
BV12 pmf08/09	Working Days Lost Due to Sickness Absence (7.50 days target, result is projected until Year End actual)	8.99 wkg days		7.50 wkg days	The figure has decreased from January. Long Term sickness has dramatically decreased, it is at its lowest since May 2006.	10 March 2008	Louise Sandall	1	-		
BV76d pmf08/09	Housing Benefits Security number of prosecutions & sanctions (Annual Target 7)	1.50	No data	returned			Debbie Armitage a nd Lynne Bayes		1		
BV78a posspmf	Speed of processing - new HB/CTB claims	26.6 days	No data	returned	Unable currently to retrieve data but should be available shortly		Debbie Armitage and Lynne Bayes				
BV78b poss pmf	Speed of processing - changes of circumstances for HB/CTB claims	3.9 days	No data	returned			Debbie Armitage and Lynne Bayes	1	1		
LPI 6 RDCpmf0809	% overall of RDC completing Staff Development Reviews Annual Target 90%	66%	14%	22%	Jan 08 - Audit and Bldg Control removed after Dec figures calculated.	14 January 2008	Louise Sandall	-	-		
LPI 10RDCpmf0809	% of letters answered in 7 days RDC	94%	95%	95%	Commercial Services & Legal not included due to annual leave & sickness. April - June 3439/3631	08 July 2008	Phil Hancock				
LPI 35 pmf08/09	Press releases issued that are used by the media - %	100%	100%	95%			Customer Support Mngr .				

Theme: High Quality, Accessible Services											
PI Code	Short Name	2007/08 Value	Q1 20 Value		Note	Date	Monitored By	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light I con	
LPI 46	Full Plans approved/rejected within statutory time period 2 mnths - Building Control (Same as BV 3)	99%	100%	100%			Les Chapman			0	
	Building notices processed within 2 days (Same as BC 2)	84%	80%	93%			Les Chapman		-		
	Service enquiries resolved at first point of contact (telephone)	40%	42%	12%	Targets Changed May 07(as per SDP) to: 2007-08 from 50% to 20%, 2008- 09 from 80% to 50%		Customer Support Mngr	1	1	0	
LPI 67a pmf08/09	Payments made using electronic channels (66% AT, aim to increase) (Year figure is average)	64%	79%	66%	Annual figure is an average for the year	20 May 2008	Mick Phythian			0	
	RDC Website - Minutes uploaded within 10 working days	98%	91%	100%		23 July 2008	Lynda Carter		-		

Theme: Housing and Employment

PI Code	Short Name		Q1 2008/09 Value Target	Noto	Date	Monitored By	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light Icon
LPI 55a pmf08/09	No. of community based projects implemented in Helmsley	4		Result amended 18 June 08 to include all projects completed - Mixed Use Development Site Masterplan, Arts Centre car park improvements, Sports and Community Centre Feasibility, Old Railway Line conservation area	18 June 2008	Julian Rudd	⇧	1	
LPI 55b pmf08/09	No. of community based projects implemented in Kirkbymoorside	3	Not Collected	Result amended 18 June 08 to include all completed projects - Town Centre Improvements – hanging baskets, A170 roundabout improvements, Mosaics for Ryedale View play area.	18 June 2008	Julian Rudd	⇧	1	0
LPI 55c pmf08/09	No. of community based projects implemented in Malton & Norton	0	Not Collected	Castle Gardens project underway will be completed in 2008/09	18 June 2008	Julian Rudd			
LPI 55d pmf08/09	No. of community based projects implemented in Pickering	1	Not Collected	Amended to include all projects - Castle Paths completed	18 June 2008	Julian Rudd	1		0
NI 155	Number of affordable homes delivered (gross)	44	Not Collected			Julian Rudd			